

Convergence Data PIM Client Case Study's



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#3 HVAC – Ecommerce PIM/Stibo Data Enrichment and Images



- Problem Client deployed a new PIM system (Enterworks) to support Ecommerce initiatives. Service parts were unclassified and incomplete.
 Products lacked attribute data and images to achieve program objectives.
- Client was losing ecommerce sales to customers with better website presence.
- Solution Created a central classification database for all ecommerce products and service parts (100k). Provided images for other 30k products.
 We started by creating a taxonomy for every item.
- Benefits:
 - Updated product taxonomy with key missing product attributes
 - Supported Go Live of PIM/Ecommerce platform with new product images and product descriptions
 - Provided critical technical attributes to make it easy to find products online.
- Ecommerce performance metrics Ecommerce Conversion Rates, Order Value, Cost per Acquisition



#3 PIM Product Example



Scroll Compressors



